Jasmy Secure PC Agent

Startup Guide

for Ver.3.4

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1. What is Jasmy Secure PC Agent?

Jasmy Secure PC Agent is an application that displays operational status and performance information based on information such as keyboard and mouse operations on your device, and allows you to check network connections and device status.
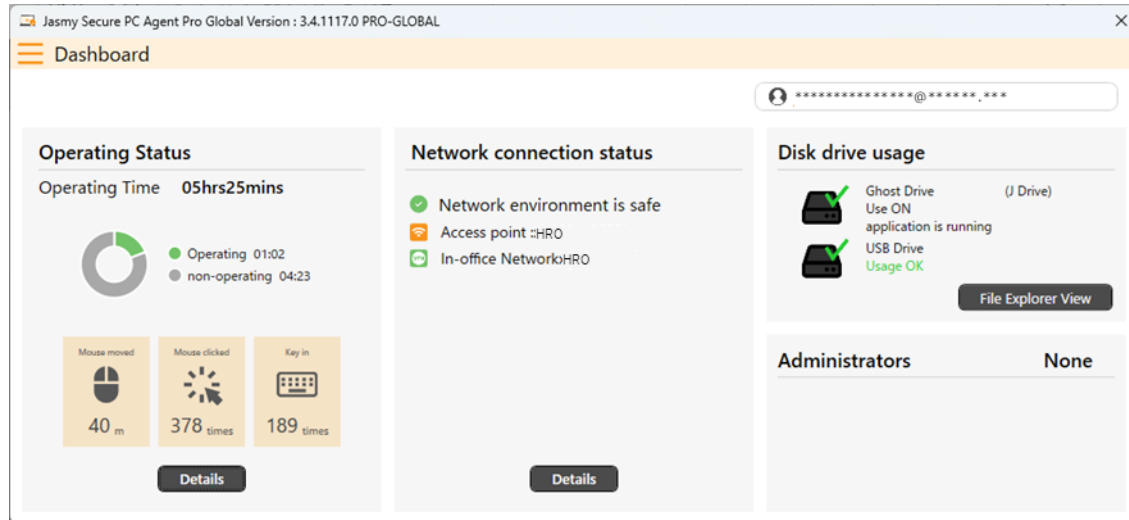
System requirements

This application can be installed on any personal computer that meets the following requirements.

OS	Windows® 10 Home or Pro (64bit)
	Windows® 11 Home or Pro (64bit)
Internal storage	At least 1.5 GB of free space
	When using Ghost Drive(virtual hard drive), the above free space + Ghost Drive capacity
Memory capacity	8GB or more
Display resolution	1280 x 720 dots or higher
Internet environment	An environment that can connect to the Internet during operation

This application may use the OS location services. Therefore, the "Allow location services" and "Let desktop apps access your location" setting must be enabled.

1.Open "Start" -> 'Settings' -> "Privacy & Security" -> "Location".

2.Make sure "Location services" and "Allow desktop apps to a Let desktop apps access your location" are turned on.

*If it is off, it is recommended to click the switch to turn it on.

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2. How to Install

An email with the subject line "[Important] Jasmy Secure PC Agent Initial Setup Information" will be sent to the email address you registered. This email contains a temporary password for changing your password. Please keep this information until you have completed your user registration for this app.

*Be sure to do this while connected to the Internet

- Open the email with the subject line "[Important] Jasmy Secure PC Agent Initial Setup Information".

Subject: [Important] Jasmy Secure PC Agent Initial Setup Information

This email is to inform you of the initial configuration of the Jasmy Secure PC Agent security software.

Please follow the instructions below to install and log in before the expiration date.

Login Information

[E-mail address]

 XXXX@YYY.com

[Temporary Password]

Abcdefg123

[Expiration date]

 until yyyy/mm/dd

*The temporary password will be invalidated after the expiration date and time.

Initial Setup Procedure (5-7 minutes)

1. Download the software from the following URL:

2. Open the downloaded file and follow the instructions to install the software.

3. On the login screen that automatically starts up after installation, enter the above-mentioned at [e-mail address] and [temporary password]

4. Set a new password on the screen that appears.

   (At least 8 characters, a combination of letters, numbers, and symbols is recommended.)

Once the settings are complete, you will be able to use Jasmy Secure PC Agent.

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- Open Jasmy Secure PC Download site and click the download mark for Secure PC on the download page. ②
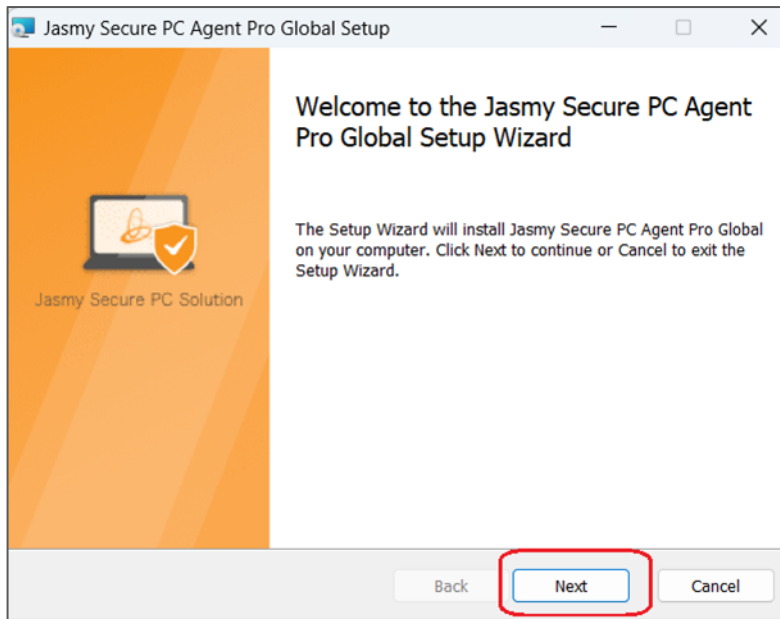

- Open Windows Explorer

- Select the "Download" folder and double-click "Jasmy_Secure_PC_Agent_Pro-ver.XXXXX.msi."
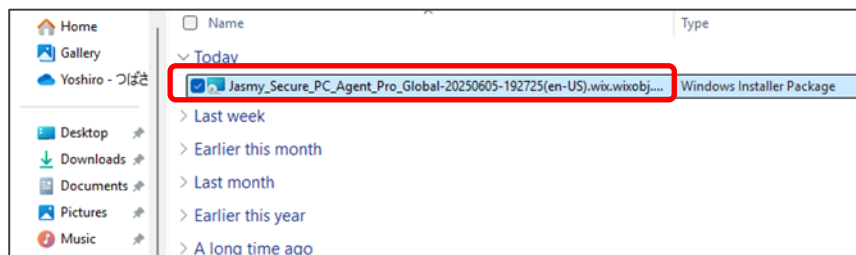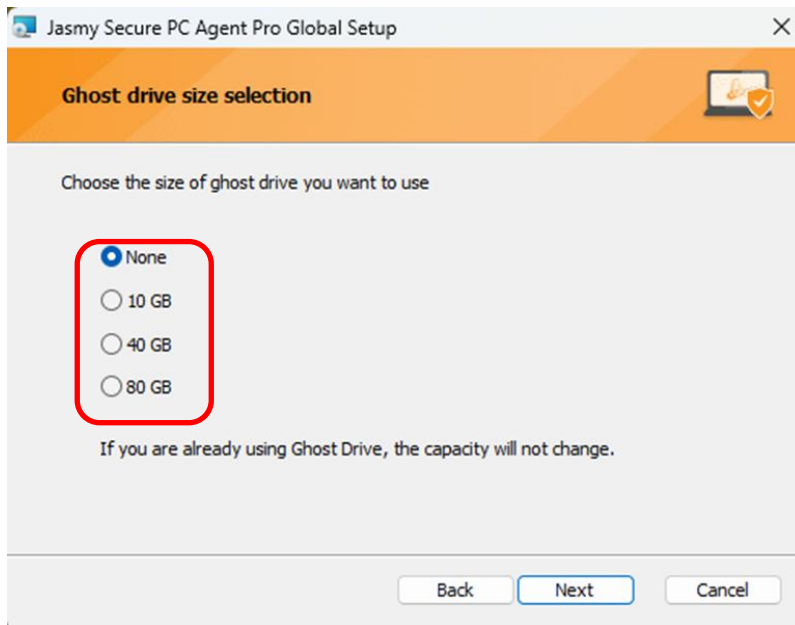

- Jasmy Secure PC Agent setup will start up.

   Depending on your PC environment, a warning message may appear before installation. Please check the message and click "OK" to continue with the installation.

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- Select "Next (N)".

- Select the size of the ghost drive. Please check with your administrator regarding the size. If there are no specific instructions from your administrator, we recommend selecting "None" to minimize the load on your computer. Once you have made your selection, click "Next".

    *A ghost drive is a drive that can only be mounted under specific conditions, such as when connected to a pre-registered network or under the management of an administrator. The drive is encrypted with Bitlocker.
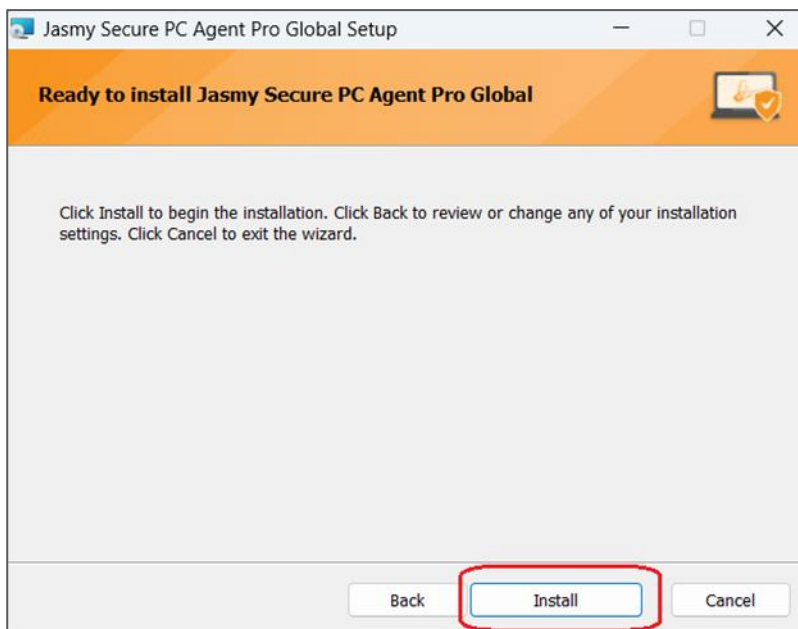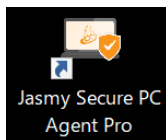

- Select the "Install" button.

    *If the User Account Control dialog box appears, select the "Yes" button.

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- The installation will begin. When the screen below appears, select the "Finish " button.
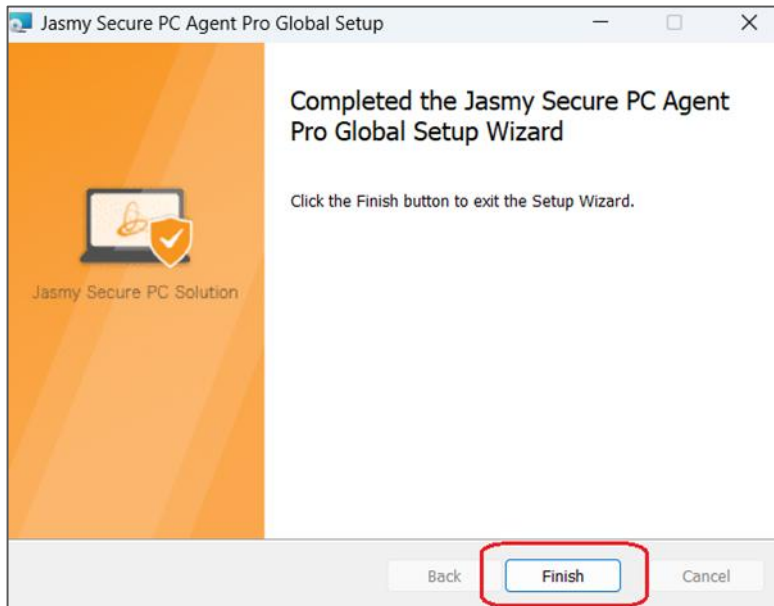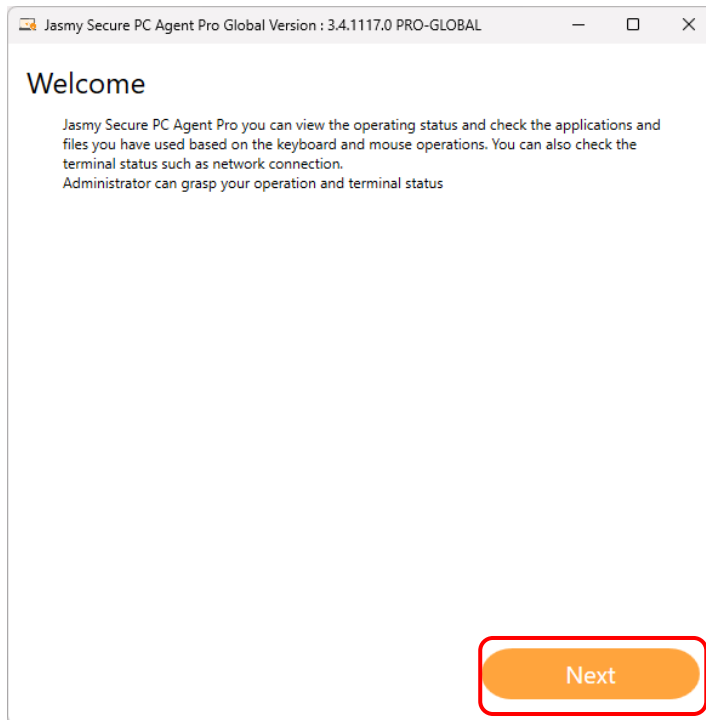

*Once installation is complete, a shortcut icon will be created on your desktop.

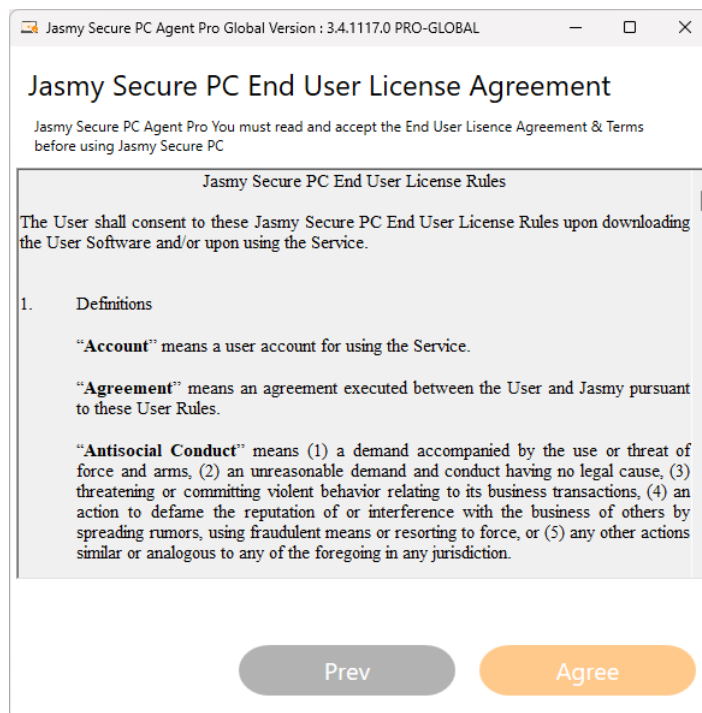- After installation is complete, Jasmy Secure PC Agent will start automatically.

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3. Initial User Login and Password Change

- When Jasmy Secure PC Agent starts up, the "Welcome Screen" will be displayed.

- Click the "Next" button.

  The "Jasmy Secure PC End User License Agreement" will be displayed.

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- Scroll through the software license agreement and read it thoroughly, then select the "Agree" button.

- The login screen will appear.

- Enter the email address you registered and the initial password (temporary password) listed in the "[Important] Jasmy Secure PC Agent Initial Setup Information" email, then select the "Login" button.

<u>Caution</u>

The temporary password is valid for 30 days after receiving the e-mail "[Important] Jasmy Secure PC Agent Initial Setup Information" in advance.

- The password change screen will be displayed.

Enter the password you want to set and select "Update" button.

The new password you enter must be at least 8 characters long. A combination of letters, numbers, and symbols is recommended. Available special symbols are (^ $ * . [ ] { } ( ) ? " ! @ # % & / \ , > < ' : ; | _ ~ ` = + -).

Jasmy Secure PC Agent" cannot be started if the temporary password authentication and password change are not performed. <u>Be sure to perform temporary password authentication and password change.</u> When changing the password, if the password entered does not meet the requirements, an error message may appear and the "Update" button may remain unavailable even if a password that meets the requirements is entered afterwards. In this case, exit (restart) the application and enter the password that satisfies the requirement on the login screen again to set the password

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- Jasmy Secure PC Agent has been activated.

    Jasmy Secure PC Agent automatically launches every time your PC starts up. It remains running as long as you are using Windows.

    A dialog box appears when it launches and closes automatically once Jasmy Secure PC Agent has finished launching.
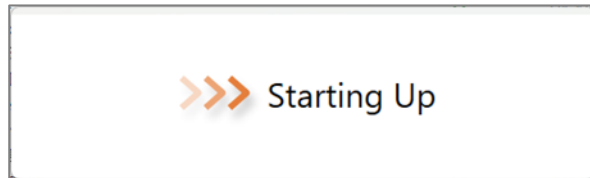
    After startup, the main UI screen (dashboard) will appear on the desktop. To close the dashboard screen, click the Close button in the upper right corner of the screen. Closing the dashboard screen does not affect subsequent operations.
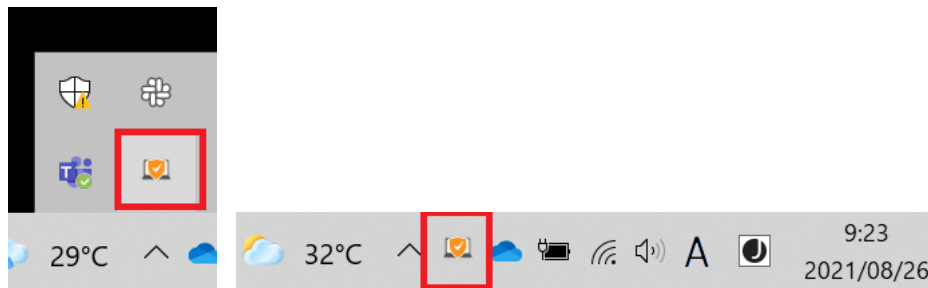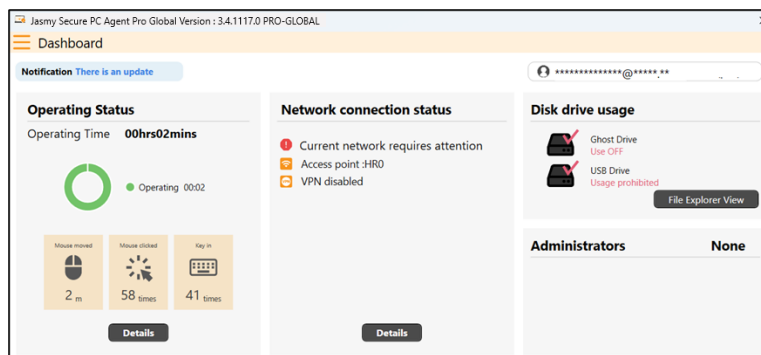

4. Displaying the main UI screen

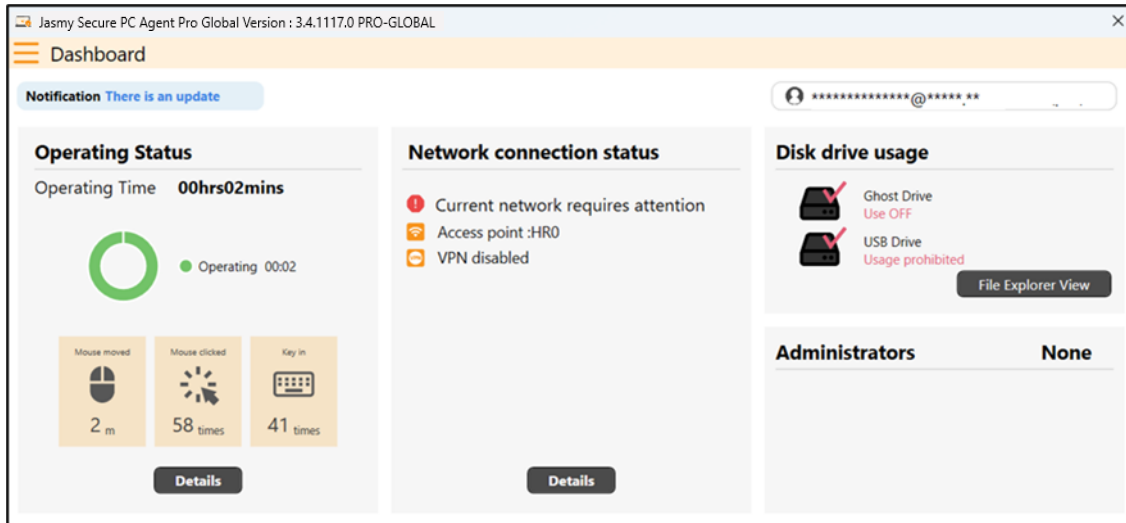- Click on the Jasmy Secure PC Agent icon in the notification area

    The main UI screen is displayed.

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- **What you can do on the main UI screen.**

 You can see device information and configure device settings.

Main Functions

➢ Device Operating Status

  ◆ Operating Time

  ◆ Performance

  ◆ Application Usage History

  ◆ File Access History

➢ Network Connection Status

  ◆ Connection Destination

  ◆ Local IP Address

  ◆ Global IP Address

  ◆ Office Network

  ◆ Check Settings

Please refer to the Jasmy Secure PC Agent Operation Manual for details on each of the above functions.
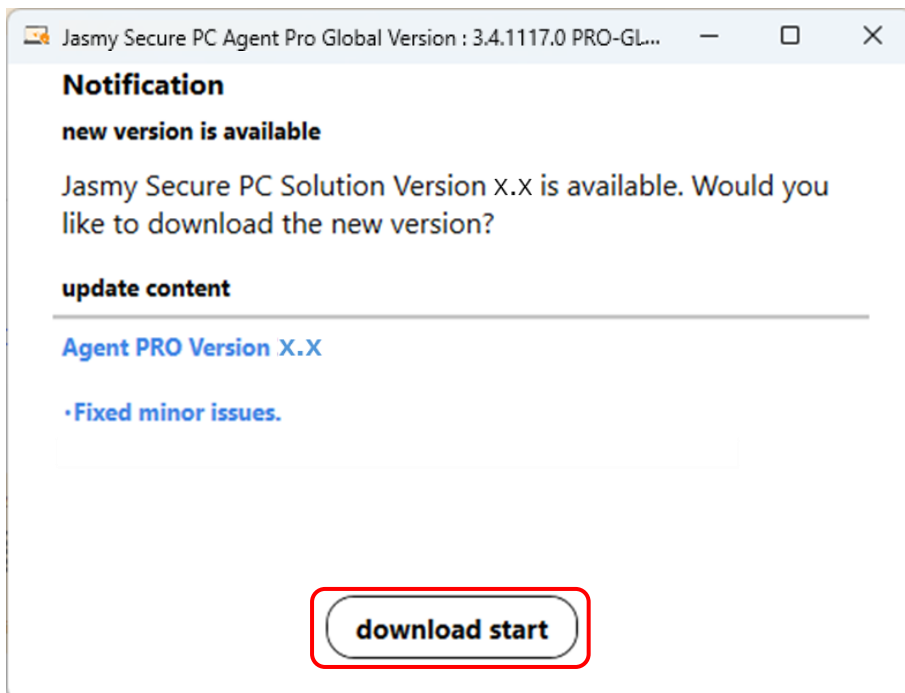
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5. Updating this application

When there is an update to this application, a notification will be displayed on the main UI screen. We recommend updating to the latest version.
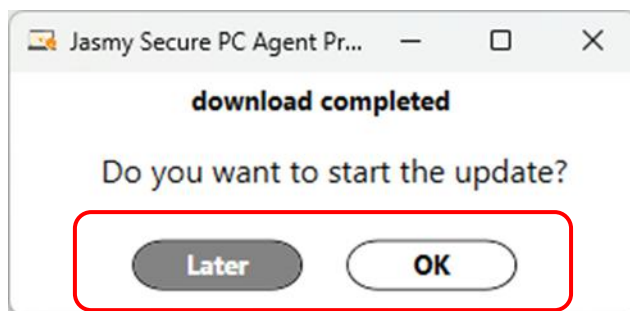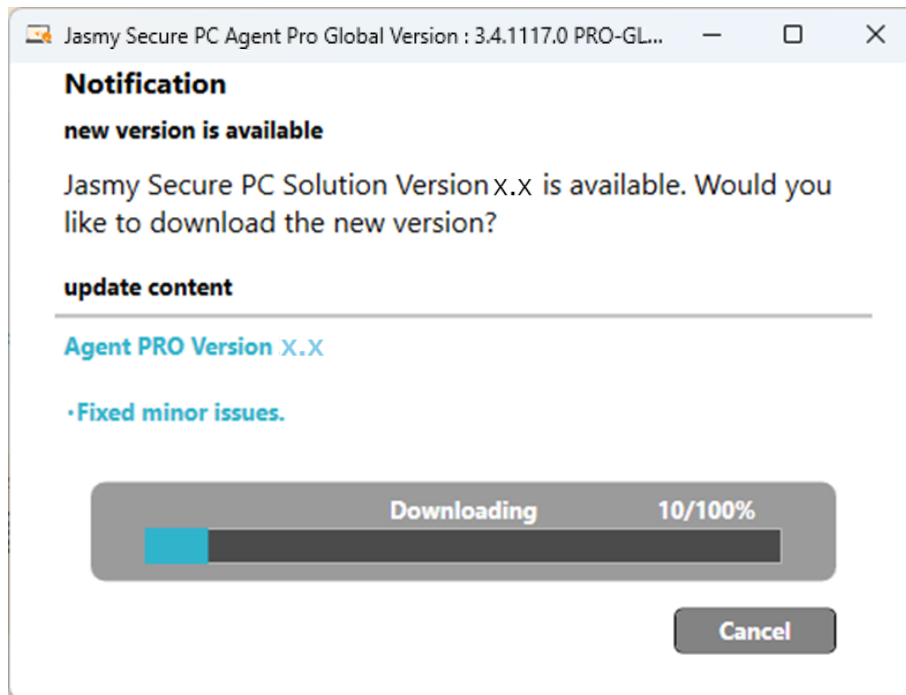
- Select "Notifications" on the main UI screen.
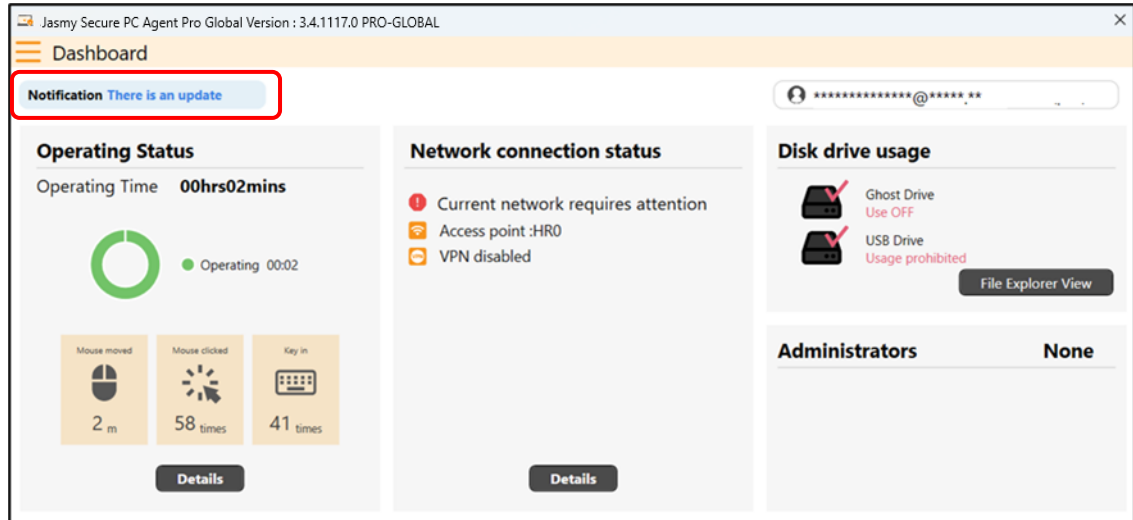
- A notification dialog box will appear. Confirm the update details and select the "download start".

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- Select "OK" to start the update after the download is complete.

- If you select "OK," the update will begin. If you want to update later, select "Later."

  It will be downloaded to the {USER}\AppData\Local\Jasmy\Jasmy Secure PC Solution\Installer folder.

  If you select "Later," the message "There is an update" will continue to be displayed in the "Notifications" section of the main UI screen until the update is complete.

  Note:

  If you need to revert back to the previous version after updating, be sure to uninstall the updated version and then install the older version.
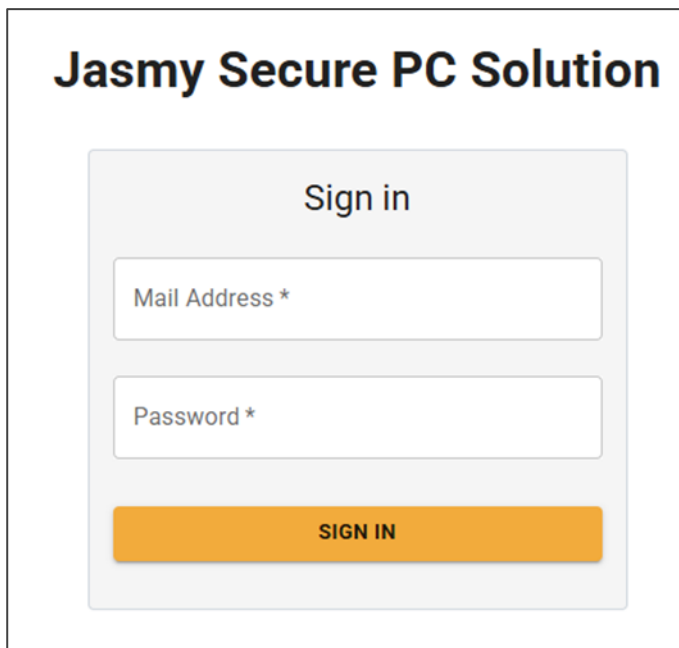
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6. Approving or denying management requests from the administrator

When the administrator adds you as an administrative user on Jasmy Secure PC Manager, you will receive an email with the subject line "User addition approval request." When you approve the request, the email address of the administrator who approved you as an administrator will be added.

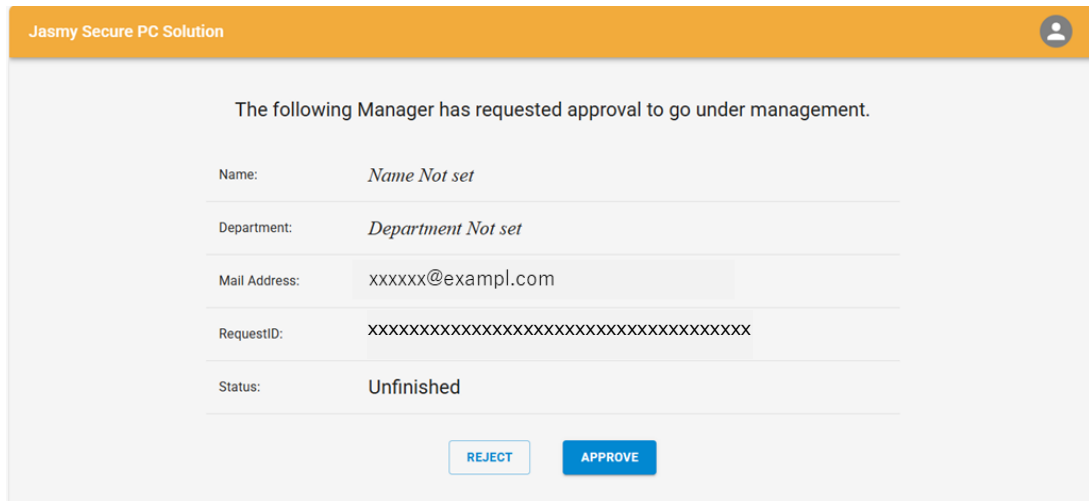● Click on the URL provided in the user addition approval request email that was sent to you.
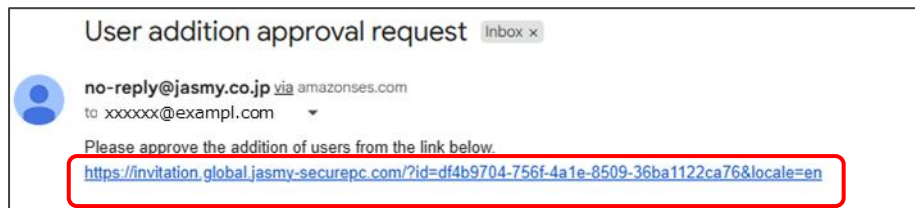
● On the website that opens, enter your registered email address and password, then select the "Sign in" button.

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- The contents of the administrator's request will be displayed

  To approve a request, select the "Approve" button. To deny a request, select the "Reject" button.
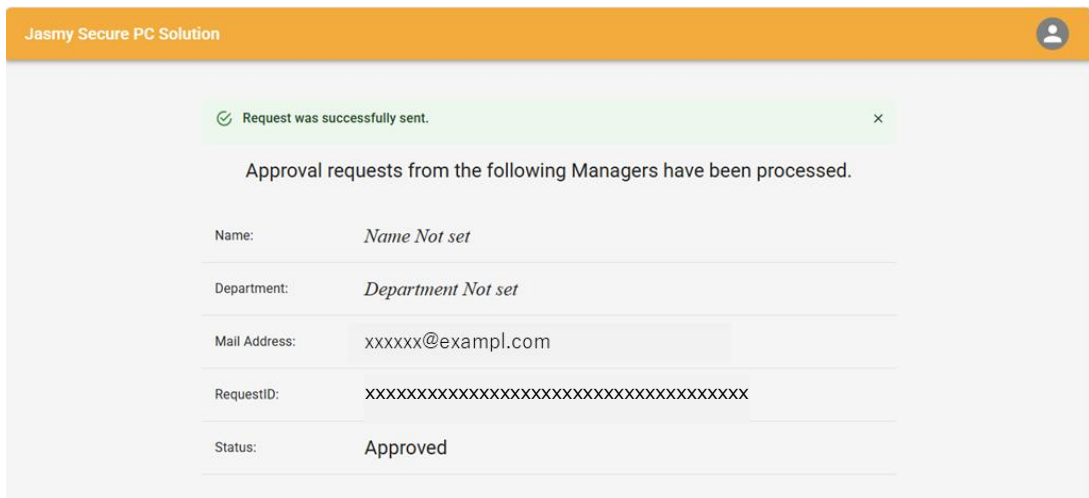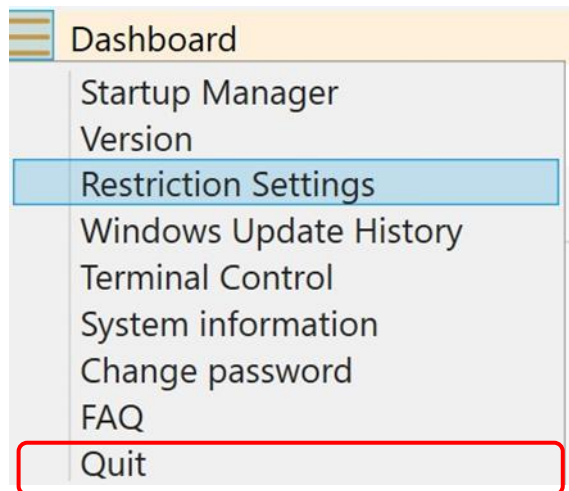

- The processing results will be displayed.

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- If you accept the management request, the approved administrator will be added to the list of administrators.

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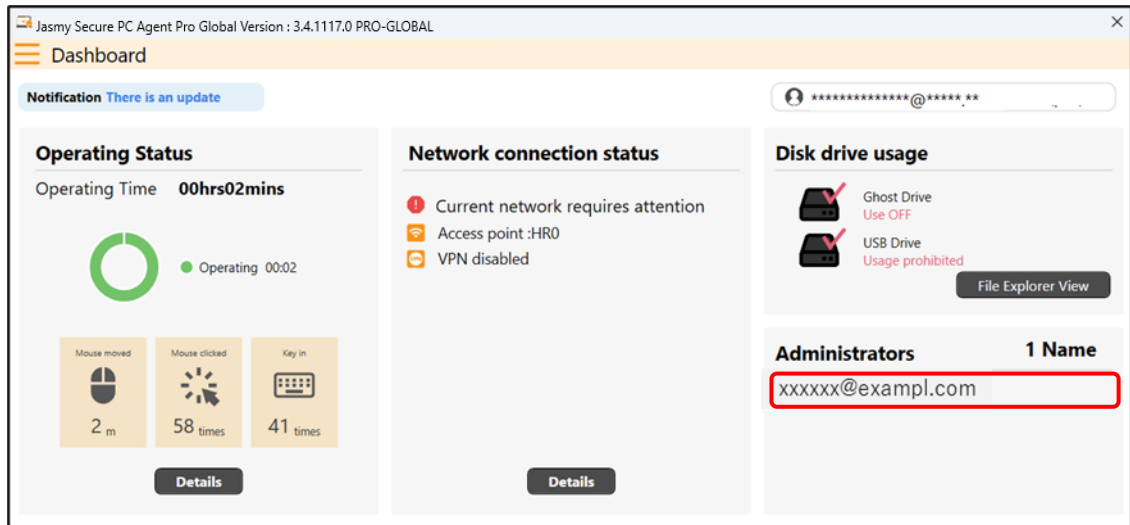
7. Termination Method

Jasmy Secure PC Agent can be terminated by either of the following methods

➢ Select "Quit" from the hamburger menu of the main UI screen.

➢ Right click on the Jasmy Secure PC Agent icon in the notification area and select "END" from the menu that appears

Caution:

Even if you select the "Close" button in the upper right corner of the main UI screen, the icon will be hidden in the notification area and data collection will continue in the background (the application is not terminated).

To completely exit the application, follow the exit instructions above.